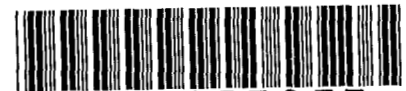


FILE IN E-013454-05-0816



0000053073

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4720

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 52054

Date: 5/16/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: **Patty**

Williamson

Account Name: Patty Williamson

Home: (000) 000-0000

Street: 0000000

Work: (000) 000-0000

City: 0000000000

CBR: [REDACTED]

State: AZ Zip: 00000

is: [REDACTED]

Utility Company: **Arizona Public Service Company**

Division:

Contact Name: 0000

Contact Phone: 0000

Nature of Complaint:

Received the following e-mail but absent of a completed attachment:

From: Patty [REDACTED]
Sent: Monday, May 15, 2006 3:56 PM
To: Utilities Div - Mailbox
Subject: Emailing: public_comment

The message is ready to be sent with the following file or link attachments:
Shortcut to: [REDACTED]

RECEIVED
2006 MAY 17 P 2:40
AZ CORP COMMISSION
DOCUMENT CONTROL

5-17 Received reply dated 5-16 @ 7:49PM:

Hello Reg Lopez,

Thank you for responding because I really would like to have my comment recorded although I'm not sure it will help.

My comment is that a 21% increase in APS is absolutely obscene. I will be retiring on September 1, 2006 because I will be 62 years old on June 21, 2006. How in the world can someone on a fixed income be able to juggle a 21% increase in the electric bill. You need to investigate if the CEO and upper management are making 300% salaries over and above the employees that work for them. No one seems to care about what kind of profits the corporations are taking in.

Other than Senator Ted Kennedy and Senator John McCain, I don't think there is any one who cares about the senior citizens. Where have all the working class supporters gone. That goes for all political parties. Even the

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

new media commentators these days make such high salaries that they have forsaken us too. I quit watching the news because it makes me sick.

Please do not vote for a 21% increase in electric bills. It is outrageous.

Patricia A. Williamson

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

5-16 I replied by e-mail with the following: Dear Ms. Willy: I received your e-mail but unfortunately it was absent of a completed attachment. I would be more than happy to record your public comment if you would e-mail it to me directly. You also have the option of calling me directly [REDACTED] or by calling [REDACTED] if you are within the Tucson calling area. Thank you. (fu for 5-18 for reply).

5-17 I received reply from customer via e-mail and I responded with the following:

Dear Ms. Williamson: Thank you for such a quick reply. I have noted your comments for the record in the rate case for APS. I thank you for taking the time to express your opinion in this matter.

5-17 I referred this OPINION to John La Porta @ Phx Cons to have this docketed. File closed.

End of Comments

Date Completed: 5/17/2006

Opinion No. 2006 - 52054

E-01345A-05-0816

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 52068

Date: 5/16/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Heidi

Peterson

Account Name: Heidi Peterson

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Phoenix

CBR:

State: AZ Zip: 85022

is:

Utility Company: Arizona Public Service Company

Division:

Contact Name: 0000

Contact Phone: 0000

Nature of Complaint:

Received ACC Public Comment Form re: APS E-01345A-05-0816. Form reads as follows:

I do not see a valid reason or justification for yet another rate increase. APS has been very profitable. As a middle class family a extra increase in rates puts another hardship on my family. I either need to pay for tutoring for my daughter or put my thermostat @ an uncomfortable 85 degrees when its 115 degrees, or may be you have a subsidy program due to the rate increase we will now qualify for. Let me know. Thanks.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

5-16 I called the customer twice and no answer. I called the customer and acknowledged her ACC Public Comments on APS. Expressed thanks for taking the time to express her Opinion and that her comments would be recorded for the record in this matter. Referred to John LaPorta to have this OPINION docketed. File closed.

End of Comments

Date Completed: 5/16/2006

Opinion No. 2006 - 52068

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 52058

Date: 5/16/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Meredith

Jones

Account Name: Meredith Jones

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Avondale

CBR:

State: AZ Zip: 85323

is:

Utility Company: Arizona Public Service Company

Division:

Contact Name: 0000

Contact Phone: 0000

Nature of Complaint:

Received ACC Public Comment Form dated 5-11-06 stating the following:

I believe an increase of 21.1% is excessive. APS is making an adequate return on equity already and consumers should not bear additional costs. The cost of electricity is high enough and this would cause consumers hardship financially.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

5-16 I called the customer at 2:35pm and left recorded message acknowledging her letter of comment and that it would be noted for the record in this matter. I e-mailed John LaPorta and asked that this OPINION be docketed against APS Docket No. E-01345A-05-0816. File closed.

End of Comments

Date Completed: 5/16/2006

Opinion No. 2006 - 52058